UniConnect guide for Windows 7 with Internet Explorer 8 or Mozilla Firefox

**NOTE:** Java must be enabled on your system in order to connect to UniConnect. If you don’t have Java installed, it can be obtained from [www.java.com](http://www.java.com)

### Step one
Open a web browser (either Internet Explorer 8 or Firefox) and go to: [http://uniconnect.uwa.edu.au](http://uniconnect.uwa.edu.au)

### Step two
Agree to the Terms and Conditions and then please enter the following:

- **Username:** UWA Person ID (i.e. your student or staff number)
- **Password:** Pheme password

Then click ‘Sign In’.

**NOTE:** If you are using Mozilla Firefox, you may be presented with the following prompt:

Tick ‘Always trust content from this publisher’ and select ‘Run’.

### Step three
When presented with the Setup – Control Warning screen, please select ‘Always’.

### Step four
The setup process will now commence installing the Network Connect software which will manage your UniConnect connection.

**NOTE:** You may be presented with numerous Windows User Account Control screens, such as the following, with the Verified Publisher: ‘Juniper Networks, Inc.’

Select ‘Yes’ to all of these prompts, otherwise the Network Connect software will not install correctly.

### Connected!
After a few moments the Network Connect software should have installed and a connection established successfully. You should see a new icon in your system tray that looks like the following yellow padlock:

**More information:** [www.is.uwa.edu.au](http://www.is.uwa.edu.au)
To Disconnect

To disconnect, simply right-click on the padlock icon and select 'Sign Out'.

Doesn’t work?
Try the following tips:

- Double-check your student number and Pheme password are correct and have not expired.
- Ensure Java installed as described at the start of this guide.

Still doesn’t work? Help is available!
Contact Information Services:

**In person**: At the information desk in your subject library

**Self-service or email**: www.uwa.edu.au/askuwa

**Telephone numbers at**: www.is.uwa.edu.au/contact

To Connect

Once the software is installed, you can connect and disconnect via the Network Connect application, located in the Start Menu:

More information: www.is.uwa.edu.au